



LEAVENWORTH WINTER SPORTS CLUB

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www.skileavenworth.com

Mission Statement

Our purpose is to promote health, fitness, and fun through skiing and other winter sports by providing quality facilities, education, and activities to the community.

TUBE TOW ATTENDANT JOB DESCRIPTION

Department:	Ski Hill Operations
Employment Dates:	Generally early December – early March (dependent on snow coverage)
Work Hours:	Typically, during LWSC operating hours, but includes off hours as required
Workdays:	Weekdays, Weekends and Holidays
Work Location:	Ski Hill
Wages:	\$13.69-\$16 per hour, dependent on experience (0.85% minimum for WA State Learners)
Status:	Seasonal Full Time or Part Time, non-exempt
Reports To:	Tube Hill Supervisor & the General Manager

Description Summary

This primary duty of this position is to ensure the smooth and safe operation of the Tube Hill and the Terrain park. This position is very risk management and guest service oriented. Tube and Terrain Park Attendants are responsible for evaluating and maintaining the condition of the tubing track and ensuring that the Terrain Park is a safe environment. Tube and Terrain Park Attendants follow all guidelines in the LWSC Tube Hill Operations Manual. Tube and Terrain Park Attendants help control the flow of tubers and Terrain Park guests by directing them to safe areas and aiding them in queuing up. Tube and Terrain Park Attendants may also be trained as Rope Tow Operators and work in that position as scheduled.

Essential Functions

- Provide a safe, controlled and friendly guest experience.
- Understand varying slope conditions and take appropriate action to provide a safe environment.
- Stop Tubing operations and Terrain Park use if unsafe conditions exist.
- Immediately contact the Ski Hill Supervisor if unsafe conditions arise.
- Proactively implement risk management best practices and perform and document all Pre-Operation Checks prior to opening the Tube Tow and Terrain Park features for daily operations.
- Monitor tubing slopes and tracks prior to and continually during tubing operations.
- Ensure that all required signage is posted daily, including CLOSED at the end-of-day shift.
- Ensure proper placement and maintenance of all safety and fencing structures during operation.
- Understand and follow all guidelines in the LWSC Tube Hill Operations Manual.
- Remove appropriate fencing structures at close of operations to allow for grooming access.
- Operate the Tube Tow in compliance with the LWSC Tube Hill Operations Manual, ANSI B-77.1 code and WA State lift inspection reports.
- Instruct and assist guests with safe Tube Tow loading and unloading practices.
- Monitor the big and little rope tows as necessary.
- In the event of an injury, immediately contact Ski Patrol, stop tubing or terrain activities and assist Patrol as needed.

- Resume tubing activities only after the accident scene is cleared and the tubing staff are back in position.
- Assist in the documentation of all incidents involving guests and/or employees that occur in the Tube Tow operation or Terrain Park.
- Ensure that only LWSC Tubing Equipment is used and that no other sledding devices are used at Ski Hill.
- Check each guest's ticket or pass prior to boarding the Tube Tow or entering the Terrain Park.
- Adhere to SDS requirements as applicable.
- Work in conjunction with the Tube Tow Operator(s) and maintain radio contact at all times during shift.
- Clock in once prepared to start work shift and clock out immediately following your shift.
- If time clock issues arise, speak to the General Manager immediately.

Experience / Requirements

- Must enjoy being outside in a winter environment.
- Must have strong risk management understanding and skills.
- Must have basic mechanical knowledge and skills.
- Must be able to detect abnormal tow and equipment sounds or conditions.
- Must be able to use good judgment and make quick, sound decisions to prevent accidents or improve safety.
- Must have superior guest service skills including professional appearance and demeanor.
- Must have command of the English language, both written and verbal.
- Must have access to all-weather transportation for getting to and from the work location.
- Must be able to function effectively with minimum supervision.

Physical Requirements

- Must be able to stand and/or sit for extended periods, reach, walk, bend, stoop and lift.
- Must be able and willing to shovel, rake and clear snow.
- Must be able to ascend and descend stairs and navigate uneven and slippery terrain.
- Must be able to lift up to 80 lbs.
- Must be able to tolerate cold temperatures, at times below 0° Fahrenheit.

Working Conditions

- Tube Tow and Terrain Park Attendants work almost entirely outdoors in snowy & icy conditions.
- The Tube Tow and Terrain park are noisy, fast-paced environments where large numbers of adults and children congregate.
- Tube Tow and Terrain Park Attendants interact with guests and other employees constantly – this is a very social position.

Attendance

- Must show up for work on time and appropriately dressed for the work location.
- Business operation schedules and numbers of required staff are affected by the weather, requiring the ability for Tube Tow and Terrain Park Attendants to maintain flexibility in their work scheduling.

This is only a partial list of the Essential Functions, Experience, Requirements and Working Conditions.